

Duty of Care

Duty of care for your travellers is a serious matter and a top priority of the services we provide. Our impressive Go2Assist range of products have been developed to ensure the safety and wellbeing of your employees is always taken care of.



Traveller Safety

- Go2Track - a tiered traveller tracking tool for all our clients
- Go2Mobile Clarity App - including push notifications and GPS check-in
- Interactive itinerary with maps, weather and guides



Clarity Medical

- Dedicated, in-house medical support 24/7
- Experienced team dealing with all medical emergencies around the globe
- Repatriation, medical escorts, medical clearance and much more



Go2Track Suite

- Free search and locate functions for all clients
- Go2Track+ - communication tools, alert triggers, GPS tracking and more
- FCO or full iJET risk management content



Duty of Care in Action

- The Turkey Coup, Clarity TwentyFour answered 910 calls with an average 20s response time
- Critical level protocols implemented successfully and increased team in place
- By 2am, 50 travellers contacted and issues all resolved.



Travel Alerts

- Twitter - updated alerts 24/7
- Email Travel Alerts to keep you up to date with delays, disruption and changes
- Push notifications in the Go2Mobile Clarity App



Clarity TwentyFour

- Experienced, in-house 24 hour UK team
- Crisis management around the clock when needed
- Help whenever and wherever you are



Partner Support

- Assistance and expertise through our representation in 85 countries
- Professional, local knowledge and resource
- Being on the ground is everything



Go2Mobile Clarity App

- Keeps travellers informed while on the move
- All information, including contact details at your travellers' fingertips
- GPS check-in helping in fulfilling your duty of care and giving your travellers confidence



Go2Assist

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QUALITY

EFFICIENCY

SECURITY